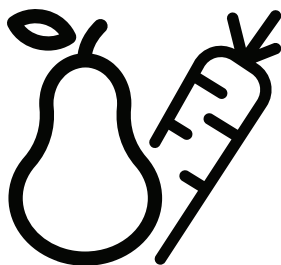




## Refrigerator

User manual



RDNT200\*

RDNT201\*

RDNT202\*

RDNT231\*

RDNT251\*

RDNT271\*

RDNT232\*

RDNT252\*

RDNT272\*

RDNT233\*

RDNT253\*

RDNT273\*



EN

5774451127/AA

# Please read this manual before using the product!

Dear Valued Customer,

We wish you to get the best results from your product that has been manufactured meticulously at modern plants and tested with detailed quality control checks.

For this reason, we recommend that you read this user manual thoroughly before starting the product. If you hand over the product to someone else, Please remember to give the user manual as well.




## The user manual will help you use your appliance in a fast and safe way.

- Please read this user manual carefully before installing and using the product.
- Always follow the applicable instructions.
- Keep the manual in an easily accessible place for further use.
- Please read all the other documents provided with the product.

Please keep in mind that this manual may apply to several product models. This manual expressly indicates the differences between various models.

## Explanation of symbols

Throughout this user manual the following symbols are used:

-  Important information or useful hints.
-  Risk of injury and property damage.
-  Risk of electric shock.

## CONTENTS

<b>1.Your Refrigerator</b> .....	<b>1</b>	<b>4.Preparation</b> .....	<b>4</b>
<b>2.Important Safety</b> .....	<b>1</b>	<b>5.Using your refrigerator</b> .....	<b>5</b>
Intended use .....	1	Indicator panel .....	5
General safety .....	1	Freezing fresh food .....	5
Child safety .....	2	Recommendations for preservation of frozen food .....	5
Compliance with WEEE Directive and Disposing of the Waste Product .....	2	Defrosting.....	6
Package information .....	2	Placing the food .....	6
HC warning .....	2	Deep-freeze information .....	6
Recommendations for the fresh food compartment .....	3	Making Ice .....	6
Things to be done for energy saving .....	3	Twist -Ice matic.....	6
<b>3.Installation</b> .....	<b>3</b>	Ice container.....	6
Points to be paid attention to when the relocation of the refrigerator .....	3	Fan .....	7
Check the following before you start to use your refrigerator.....	3	Diary compartment .....	7
Electrical connection .....	3	Crisper .....	7
Disposing of the packaging .....	3	For the Blue light .....	7
Disposing of your old refrigerator.....	3	For HarvestFresh .....	7
Placing and Installation .....	3	<b>6.Maintenance and cleaning</b> .....	<b>7</b>
Door Open Warning .....	4	Protection of plastic surfaces .....	7
Changing the illumination lamp .....	4	<b>7.Troubleshooting</b> .....	<b>8</b>
Adjusting the legs .....	4		

## INFORMATION

 **ENERGY** 

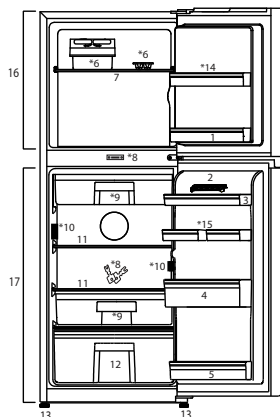
SUPPLIER'S NAME MODEL IDENTIFIER → (\*)

The model information as stored in the product data base can be reached by entering following website and searching for your model identifier (\*) found on energy label.

<https://eprel.ec.europa.eu/>

# 1 Your Refrigerator



1. Freezer - compartment door shelf
2. Egg Section
3. Fridge door shelf
4. Bottle door shelf
5. Fridge - compartment door shelf
6. Ice - Making / Ice box
7. Freezer compartment glass shelf
8. Key lock
9. Convertible Diary compartment
10. Temperature setting bottom
11. Fridge - compartment glass shelf
12. Crisper
13. Adjustable feet
14. Freezer - compartment door shelf
15. Moving door shelf
16. Freezer compartment
17. Fridge compartment  
\*Selected Model

Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

## 2 Important Safety Warnings

Please review the following information. Failure to observe this information may cause injuries or material damage. Otherwise, all warranty and reliability commitments will become invalid. The service life of your product is 10 years. During this period, original spare parts will be available to operate the product properly.

### Intended use

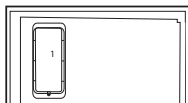
- This product is intended to be used
- indoors and in closed areas such as homes;
- in closed working environments such as stores and offices;
- in closed accommodation areas such as farm houses, hotels, pensions.
- It should not be used outdoors.

### General safety

- When you want to dispose/scrub the product, we recommend you to consult the authorized service in order to learn the required information and authorized bodies.
- Consult your authorized service for all your questions and problems related to the refrigerator. Do not intervene or let someone intervene to the refrigerator without notifying the authorised services.
- For products with a freezer compartment; Do not eat cone ice cream and ice cubes immediately after you take them out of the freezer compartment! (This may cause frostbite in your mouth.)
- For products with a freezer compartment; Do not put bottled and canned liquid beverages in the freezer compartment. Otherwise, these may burst.
- Do not touch frozen food by hand; they may stick to your hand. Unplug your refrigerator before cleaning or defrosting.
- Vapor and vaporized cleaning materials should never be used in cleaning and defrosting processes of your refrigerator. In such cases, the vapor may get in contact with the electrical parts and cause short circuit or electric shock.
- Never use the parts on your refrigerator such as the door as a means of support or step.
- Do not use electrical devices inside the refrigerator.
- Do not damage the parts, where the refrigerant is circulating, with drilling or cutting that might blow out when the gas channels of the evaporator, pipe extensions or surface causes skin irritations and eye injuries.
- Do not cover or block the ventilation holes on your refrigerator with any material.
- Electrical devices must be repaired by only authorised authorised persons. Repairs performed by in competent persons create a risk for the user.
- In case of any failure or during a maintenance or repair work, disconnect your refrigerator's mains supply by either turning off the relevant fuse or unplugging your appliance.
- Do not pull by the cable when pulling off the plug.
- Ensure highly alcoholic beverages are stored securely with the lid fastened and placed upright.
- Never store spray cans containing flammable and explosive substances in the refrigerator.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- This product is not intended to be used by persons with physical, sensory or mental disorders or unlearned or inexperienced people (including children) unless they are attended by a person who will be responsible for their safety or safety or who will instruct them accordingly for use of the product

- Do not operate a damaged refrigerator. Consult with the service agent if you have any concerns.
- Electrical safety of your refrigerator shall be guaranteed only if the earth system in your house complies with standards.
- Exposing the product to rain, snow, sun and wind is dangerous with respect to electrical safety.
- Contact authorized service when there is a power cable damage to avoid danger.
- Never plug the refrigerator into the wall outlet during installation. Otherwise, risk of death or serious injury may arise.
- This refrigerator is intended for only storing food items. It must not be used for any other purpose.
- Label of technical specifications is located on the left wall inside the refrigerator.
- Never connect your refrigerator to electricity saving systems; they may damage the refrigerator.
- If there is a blue light on the refrigerator, do not look at the blue light with optical tools.  
For manually controlled refrigerators, wait for at least 5 minutes to start the refrigerator after power failure. This operation manual should be handed in to the new owner of the product when it is given to others.
- Avoid causing damage on power cable when transporting the refrigerator. Bending refrigerator Bending cable may cause fire. Never place heavy objects on power cable. Do not touch the plug with wet hands when plugging the product
- Do not plug the refrigerator if the wall outlet is loose.
- Water should not be sprayed on inner or outer parts of the product for safety purposes.
- Do not spray substances containing inflammable gases such as propane gas near the refrigerator to avoid fire and explosion risk.
- Never place containers filled with water on top of the refrigerator; in the event of spillages, this may cause electric shock or fire.
- Do not overload the refrigerator with food. If overloaded, the food items may fall down and hurt you and damage refrigerator when you open the door.
- Never place objects on top of the refrigerator; otherwise, these objects may fall down when you open or close the refrigerator's door.
- As they require a precise temperature, vaccines, heat-sensitive medicine and scientific materials and etc. should not be kept in the refrigerator.
- If not to be used for a long time, refrigerator should be unplugged. A possible problem in power cable may cause fire.  
The plug's tip should be cleaned regularly with a dry cloth; otherwise, it may cause fire.
- Refrigerator may move if adjustable legs are not properly secured on the floor. Properly securing adjustable legs on the floor can prevent the refrigerator to move.  
When carrying the refrigerator, do not hold it from it from door handle. Otherwise, it may be snapped.
- When you have to place your product next to another refrigerator or freezer, the distance between devices should be at least 8cm. Otherwise, adjacent side walls may be humidified.

The product shall never be used while the compartment which is located at the top or back of your product and in which electronic boards are available (electronic board box cover) (1) is open.



## Child safety

- If the door has a lock, the key should be kept away from reach of children.
- Children must be supervised to prevent them from tampering with the product.
- Children aged from 3 to 8 years are allowed to load and unload **refrigerating appliances**.

## Compliance with WEEE Directive and Disposing of the Waste Product:



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Therefore, do not dispose the product with normal domestic waste at the end of its service life. Take it to a collection point for the recycling of electrical and electronic equipment. Please consult your local authorities to learn the nearest collection point. Help protect the environment and natural resources by recycling used products. For children's safety, cut the power cable and break the locking mechanism of the door, if any, so that it will be non-functional before disposing of the product.

## Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

## Do not forget

Any recycled substance is an indispensable matter for nature and our national asset wealth. If you want to contribute to re-evaluation of the packaging materials you can consult to your environmentalist organizations or the municipalities where you are located.

## HC warning

### If your product's cooling system contains R600

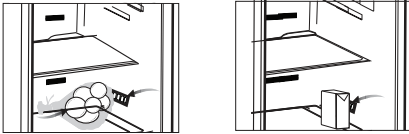
This gas is flammable. Therefore, pay attention to not damaging the cooling system and piping during usage and transportation. In the event of damage, keep your product away from potential fire sources that can cause the product catch a fire and ventilate the room in which the unit is placed.

### Ignore this warning if your product's cooling system contains R134a.

Type of gas used in the product is stated in the type label which is on the left wall inside the refrigerator. Never throw the product in fire for disposal.

### Recommendations for the fresh food compartment \*optional

Do not allow the food to touch the temperature sensor in fresh food compartment. To allow the fresh food compartment keep its ideal storage temperature sensor must not be hindered by food. Do not place hot foods in the product.



## 3 Installation

⚠ In case the information which are given in the user manual are not taken into account, manufacturer will not assume any liability for this.

### Points to be paid attention to when the relocation of the refrigerator

1. Your refrigerator should be unplugged. Before transportation of your refrigerator, it should be emptied and cleaned.
2. Before it is re-packaged, shelves, accessories, crisper, etc. inside your refrigerator should be fixed with adhesive tape and secured against impacts. Package should be bound with a thick tape or sound ropes and the transportation rules on the package should be strictly observed.
3. Original packaging and foam materials should be kept for future transportations or moving. Before you start the refrigerator,

### Check the following before you start to use your refrigerator:

1. Clean the interior of the refrigerator as recommended in the "Maintenance and cleaning" section.
2. Connect the plug of the refrigerator to the wall socket. When the fridge door is opened, the fridge internal lamp will turn on.
3. When the compressor starts to operate, a sound will be heard. The liquid and gases sealed with in the refrigeration system may also give rise to noise, even the compressor is not running and this is quite normal.
4. Front edges and both sides of the refrigerator may feel warm. This is normal. These areas are designed to be warm to avoid condensation.

### Electrical connection

Connect your product to a grounded socket which is being protected by a fuse with the appropriate capacity.

### Things to be done for energy saving

- Do not leave the doors of your refrigerator open for a long time.
- Do not put hot food or drinks in your refrigerator.
- Do not overload your refrigerator so that the air circulation inside of it is not prevented.
- Do not install your refrigerator under direct sunlight or near heat emitting appliances such as ovens, dishwashers or radiators. Keep your refrigerator at least 30cm away from heat emitting sources and at least 5cm from electrical ovens.
- Pay attention to keep your food in closed containers.
- For products with a freezer compartment You can store maximum amount of food items in the freezer when you remove the shelf or drawer of the freezer. Energy consumption value stated for your refrigerator has been determined has been determined by removing freezer shelf or drawer and under maximum load. There is no harm to use a shelf or drawer according to the shapes and size of food to be frozen.
- Thawing frozen food in fridge compartment will both provide energy saving and preserve the food quality.

### Important:

The connection must be in compliance with national regulations.

- The power plug must be easily accessible after installation.
- Electrical safety of your refrigerator shall be guaranteed only if the earth system in your house complies with standards.
- The voltage stated on the label located at left inner side of your product should be equal to your network voltage.
- Extension cables and multi plugs must not be used for connection.

⚠ A damaged power cable must be replaced by a qualified electrician.

⚠ Product must not be operated before it is repaired!

There is the risk of electric shock!

### Disposing of the packaging

The packing materials may be dangerous for children. Keep the packing materials out of the reach of children or dispose of them by classifying them in accordance with the waste instructions stated by your local authorities. Do not throw away with regular house waste, throw away on packaging pick up spots designated by the local authorities. The packing of your refrigerator is produced from recyclable materials.

### Disposing of your old refrigerator

Dispose of your old refrigerator without giving any harm to the environment.

- You may consult your authorized dealer or waste collection center of your municipality about the disposal of your refrigerator. Before disposing of your refrigerator, cut out the electric plug and, if there are any locks on the door, make them inoperable in order to protect children against any danger.

### Placing and Installation

⚠ If the entrance door of the room where the refrigerator will be installed is not wide enough for the refrigerator to pass through, then call the authorized service to have them remove the doors of your refrigerator and pass it sideways through the door.

1. Install your refrigerator to a place that allows ease of use.
2. Keep your refrigerator away from heat sources, humid places and direct sunlight.
3. There must be appropriate air ventilation around your refrigerator in order to achieve an efficient operation. If the refrigerator is to be placed in a recess in the wall, there must be at least 5 cm distance with the ceiling and at least 5 cm with the wall. Do not place your product on the materials such as rug or carpet.
4. Place your refrigerator on an even floor surface to prevent jolts.

### Door Open Warning (This feature is optional)

Audio warning signal and flashing illumination will be given when the door of your product is left open for at least 1 minute. This warning will be muted when the door is closed or any of the display buttons (if any) are pressed.

## 4 Preparation

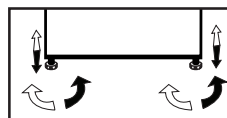
- Your cooler/freezer should be installed at least 30 cm away from heat sources such as hobs, ovens, central heater and stoves and at least 5 cm away from electrical ovens and should not be located under direct sunlight.
- Please make sure that the interior of your cooler/freezer is cleaned thoroughly.
- If two coolers are to be installed side by side, there should be at least 2 cm distance between them.
- When you operate your refrigerator at the first time 12 hours or 24 hours depending on the room temperature. Please follow the instructions below.
  - Its door should not be opened frequently.
  - It must be operated empty without placing any food in it.
  - Do not unplug your cooler/freezer. If a power failure occurs out of your control, please see the warnings in the "Recommended solutions for the problems" section.
- The baskets/drawers that are provided with the chill compartment must always be in use for low energy consumption and for better storage conditions.
- Food contact with the temperature sensor in the freezer compartment may increase energy consumption of appliance. Thus any contact with the sensor(s) must be avoided.
- This product has been designed to function at ambient temperatures up to 43°C (90 SDgr F). Even if the ambient temperature falls to -15 °C, frozen food in the freezer does not thaw thanks to its Advanced Electronic Temperature Control System. For the first installation, the product should NOT be placed under low ambient temperatures. This is because the freezer cannot go down to standard operation temperature. When reaching continuous operation, the product can be moved to another place. Thus, later you can place your product in the garage or

## Changing the illumination lamp

To change the Bulb/LED used for illumination of your refrigerator, call your Authorised Service. The lamp(s) used in this appliance is not suitable for household room illumination. The intended purpose of this lamp is to assist the user to place foodstuffs in the refrigerator foodstuffs in the refrigerator/freezer in a safe and comfortable way. The lamps used in this appliance have to withstand extreme physical conditions such as temperatures below -20 °C. (only chest and upright freezer)

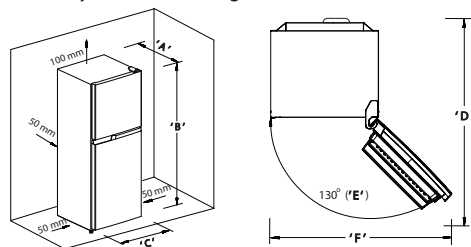
## Adjusting the legs

If your refrigerator is unbalanced; You can balance your refrigerator by turning its front legs as illustrated in the figure. The corner where the leg exists is lowered when you turn in the direction of black arrow and raised when you turn in the opposite direction. Taking help from someone to slightly lift the refrigerator will facilitate this process.



an unheated room without the concern of causing frozen food to get rotten. However, it is likely that above mentioned low temperatures may cause the freezing of the food in the fridge compartment; thus, please consume the food items in the fridge in a controlled way as needed. When ambient temperature goes back to normal, you may change button setting according to your need.

- If the ambient temperature is below 0°C, the food in fridge compartment will freeze. Therefore, we recommend not using the fridge compartment in such low ambient temperatures. You may continue to use the freezer compartment as usual.
- In some models, the instrument panel automatically turns off 5 minutes after the door has closed. It will be reactivated when the door has opened or pressed on any key.
- Due to temperature change as a result of opening/closing the product door during operation, condensation on the door/body shelves and the glass containers is normal.

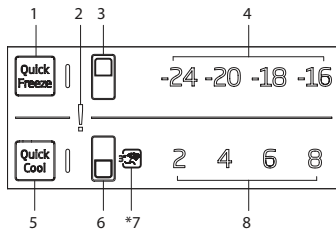


Model	"A"	"B"	"C"	"D"	"E"	"F"
D54200N	550	1350	540	892	130	876
D54231N	600	1450	540	1007	130	876
D54251N	600	1550	540	1007	130	876
D54271N	600	1650	540	1007	130	876

## 5 Using your refrigerator

### Indicator Panel (Internal Display) \*Optional

Figures in this user manual are schematic and may not correspond exactly to your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.



\*Optional

#### 1. Quick Freezer button

Selection button Press "Quick Freeze", selection button

to setting freezer compartment.

#### 2. Error status indicator

If your refrigerator does not perform enough cooling or in case of a sensor fault, this indicator is activated.

#### 3. Freezer compartment selection button

This function allows you to set the temperature of Freezer compartment. Press this button to set the temperature of the freezer compartment to -16, -18, -20 and -24 respectively.

#### 4. Freezer compartment temperature indicator

Temperature of the freezer compartment -24, -20, -18, and -16.

#### 5. Quick fridge button

Selection button : Press "Quick Cool" selection button to setting fridge compartment.

#### 6. Fridge compartment selection button

This function allows you to set the temperature of fridge compartment. Press this button to set the temperature of the freezer compartment to 8, 6, 4, and 2, respectively.

#### 7. Vacation function indicator (optional)

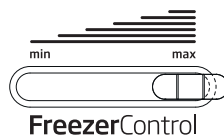
When the vacation function light. It is not suitable to keep the food in the fridge compartment when this function is activated.

#### 8. Fridge compartment temperature indicator

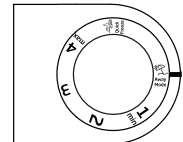
Temperature of the fridge compartment 2, 4, 6 and 8.

### Indicator Panel \*Optional

Indicator panels may vary according to the product model.



Freezer temperature setting




Fridge temperature setting

### Freezing fresh food

- Wrap or cover the food before placing them in .
- Hot food must cool down to the room temperature before putting them in the refrigerator.
- The foodstuff that you want to freeze must be fresh and in good quality.
- Foodstuff must be divided into portions according to the family's daily or meal based consumption needs.
- Foodstuff must be packaged in an airtight manner to prevent them from drying even if they are going to be kept for a short time.
- Materials to be used for packagings must be resistant to cold and humidity and they must be airtight. The packaging material of the food must be at a sufficient thickness and durability. Otherwise the food hardened due to freezing may puncture the packaging. It is important for the packaging to be closed securely for safe storage of the food.
- Frozen food must be used immediately after they are thawed and they should never be re-frozen.
- Please observe the following instructions to obtain the best results.

1. If the fridge has a quick freeze function, activate the quick freeze function when you want to freeze the food.
2. Do not freeze too large quantities of food at one time. The quality of the food is best preserved when it is frozen right through to the core as quickly as possible.
3. Take special care not to mix already frozen food and fresh food.
4. Make sure raw foods are not in contact with cooked foods in the fridge

### Recommendations for preservation of frozen food

- Prepacked commercially frozen food should be stored in accordance with the frozen food manufacturer's instructions for a  (4 star) frozen food storage compartment.
- To ensure that the high quality achieved by the frozen food manufacturer and the food retailer is maintained, the following should be remembered:
  1. Put packages in the freezer as quickly as possible after purchase.
  2. Ensure that contents are labeled and dated.
  3. Do not exceed "Use By", "Best Before" dates on the packaging.

## Defrosting

The freezer compartment defrosts automatically.

## Placing the food

Freezer compartment shelves	Various frozen food such as meat, fish, ice cream, vegetables and etc.
Egg tray	Egg
Fridge compartment shelves	Food in pans, covered plates and closed containers
Fridge compartment door shelves	Small and packaged food or drinks (such as milk, fruit juice and beer)
Crisper	Vegetables and fruits
Freshzone compartment	Delicatessen products (cheese, butter, salami and etc.)



## Twist Ice – matic

(This feature is optional)

- Remove the water tank by rotating it to the left.
- Open the water tank cover by turning it and add water to the water tank up to the lower part of the water tank cover.
- Place the water tank on its place as have it seated by rotating it on the direction of the arrow. Water shall be poured down to the icebank.
- When ice has formed, rotate icebank knob in the direction of the arrow to allow that the ice is dropped down to the ice drawer.
- Take the ice cubes by pulling ice drawer out.
- Pull the front face towards you in order to wash the icebank, and put it on the slides on the interior area and push it to its place in order to replace it.
- Pull the twist icematic unit towards you in order to remove the unit, and put it on the slides on the ceiling and push it to its place in order to replace it.

## Ice container

(This feature is optional)

- Remove the ice container from the freezer compartment.
- Fill the ice container with water.
- Place the ice container in the freezer compartment. About two hours later, the ice is ready.
- Remove the ice container from the freezer compartment and bend it over the service plate. Ice cubes will easily fall down to the service plate.

## Fan

Fan is designed to ensure homogeneous distribution and circulation of the cold air inside your refrigerator. Operation time of the fan may vary depending on the properties of your product. While the fan works only with the compressor in some products, the control system determines its operation time in some products in accordance with the cooling requirement.

## Deep-freeze information

Food must be frozen as rapidly as possible when they are put in a refrigerator in order to keep them in good quality. It is possible to keep the food for a long time only at  $-16^{\circ}\text{C}$  or lower temperatures. You can keep the freshness of food for many months (at  $-16^{\circ}\text{C}$  or lower temperatures in the deep freeze).

### WARNING! ⚠

- Foodstuff must be divided into portions according to the family's daily or meal based consumption needs.
- Foodstuff must be packaged in an airtight manner to prevent them from drying even if they are going to be kept for a short time.
- Materials necessary for packaging:
- Cold resistant adhesive tape
- Self adhesive label
- Rubber rings
- Pen

Materials to be used for packaging the foodstuff must be tear-proof and resistant to cold, humidity, odor, oils and acids.

Foodstuff to be frozen should not be allowed to come in contact with the previously frozen items to prevent their partial thawing.

Frozen food must be used immediately after they are thawed and they should never be re-frozen.

## Making ice (This feature is optional)

Fill the ice container with water and place it into the freezer compartment. Ice will be ready approximately into two hours.

You can remove the ice in the ice container by removing it from the freezer and twisting it.



## Diary compartment

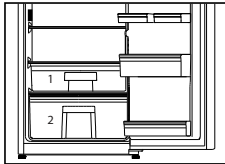
(This feature is optional)

Use this compartment to store delicatessen that shall be stored in a lower temperature or meat products that you will consume in a short time.

Diary compartment is the coolest place in your refrigerator where you can keep dairy products, meat, fish and poultry under ideal storage conditions. Fruits and vegetables should not be stored in this compartment.(1)

## Crisper

of the product is designed specially to keep the vegetables fresh without losing their humidity. For this purpose, cool air circulation is intensified around the crisper in general.(2)



## For the Blue light (\*Depend on model)

Fruits and vegetables stored in the crispers that are illuminated with a blue light continue their photosynthesis by means of the wave length effect of blue light and thus preserve their vitamin C content.

## For HarvestFresh (\*Depend on model)

Fruits and vegetables stored in crispers illuminated with the HarvestFresh technology preserve their vitamin content (vitamin A and C) for a longer time thanks to the blue, green, red lights and dark cycles, which simulate a day cycle.

If you open the door of the refrigerator during the dark period of the HarvestFresh technology, the refrigerator will automatically detect this and enable the blue, green or red light to illuminate the crisper for your convenience. After you have closed the door of the refrigerator, the dark period will continue, representing the night time in a day cycle

## 6 Maintenance and cleaning

⚠ Never use gasoline, benzene or similar substances for cleaning purposes.

⚠ We recommend that you unplug the appliance before cleaning.

⚠ Never use any sharp abrasive instrument, soap, household cleaner, detergent and wax polish for cleaning.

🔧 Use lukewarm water to clean the cabinet of your refrigerator and wipe it dry.

🔧 Use a damp cloth wrung out in a solution of one teaspoon of bicarbonate of soda to one pint of water to clean the interior and wipe it dry.

⚠ Make sure that no water enters the lamp housing and other electrical items.

⚠ If your refrigerator is not going to be used for a long period of time, unplug the power cable, remove all food, clean it and leave the door ajar.

🔧 Check door seals regularly to ensure they are clean and free from food particles.

⚠ To remove door racks, remove all the contents and then simply push the door rack upwards from the base.

⚠ Never use cleaning agents or water that contain chlorine to clean the outer surfaces and chromium coated parts of the product. Chlorine causes corrosion on such metal surfaces.

⚠ Do not use sharp, abrasive tools, soap, household cleaning agents, detergents, kerosene, fuel oil, varnish etc. to prevent removal and deformation of the prints on the plastic part. Use lukewarm water and a soft cloth for cleaning and then wipe it dry.

### Protecting of plastic surfaces

Do not put liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of your refrigerator. If oil is spilled or smeared onto the plastic surfaces, clean and rinse the relevant part of the surface with warm water immediately.

- This product is equipped with a lighting source of the "G" energy class.

- The lighting source in this product shall only be replaced by professional repairers.

## 7 Troubleshooting

Please review this list before calling the service. It will save your time and money. This list includes frequent complaints that are not arising from defective workmanship or material usage. Some of the features described here may not exist in your product.

### **The refrigerator does not operate.**

- The plug is not inserted into the socket correctly. >>>Insert the plug into the socket securely.
- The fuse of the socket which your refrigerator is connected to or the main fuse have blown out. >>Check the fuse.

### **Condensation on the side wall of the fridge compartment (MULTIZONE, COOL CONTROL and FLEXI ZONE).**

- Door has been opened frequently. >>>Do not open and close the door of refrigerator frequently.
- Ambient is very humid. >>>Do not install your refrigerator into highly humid places.
- Food containing liquid is stored in open containers. >>>Do not store food with liquid content in open containers.
- Door of the refrigerator is left ajar. >>>Close the door of the refrigerator.
- Thermostat is set to a very cold level. >>>Set the thermostat to a suitable level.

### **Compressor is not running**

- Protective thermic of the compressor will blow out during sudden power failures or plug-out plug-ins as the refrigerant pressure in the cooling system of the refrigerator has not been balanced yet. The refrigerator will start running approximately after 6 minutes. Please call the service if the refrigerator does not start up at the end of this period.
- The fridge is in defrost cycle. >>>This is normal for a full-automatically defrosting refrigerator. Defrosting cycle occurs periodically.
- The refrigerator is not plugged into the socket. >>>Make sure that the plug is fit into the socket.
- Temperature settings are not made correctly. >>>Select the suitable temperature value.
- There is a power outage. >>>Refrigerator returns to normal operation when the power restores.

### **The operation noise increases when the refrigerator is running.**

- The operating performance of the refrigerator may change due to the changes in the ambient temperature. It is normal and not a fault.

### **Humidity occurs on the outside of the refrigerator or between the doors.**

- There might be humidity in the air; this is quite normal in humid weather. When the humidity is less, condensation will disappear.

### **The door is not closing.**

- Food packages are preventing the door from closing. >>>Replace the packages that are obstructing the door.
- The refrigerator is not completely even on the floor. >>>Adjust the feet to balance the refrigerator.
- The floor is not level or strong. >>>Make sure that the floor is level and capable to carry the refrigerator.

### **The refrigerator is running frequently or for a long time.**

- New product may be wider than the previous one. Larger refrigerators operate for a longer period of time.
- The room temperature may be high. >>>It is normal that the product operates for longer periods in hot ambient.
- The refrigerator might be plugged in recently or might be loaded with food. >>>When the refrigerator is plugged in or loaded with food recently, it will take longer for it to attain the set temperature. This is normal.
- Large amounts of hot food might be put in the refrigerator recently. >>>Do not put hot food into the refrigerator.
- Doors might be opened frequently or left ajar for a long time. >>>The warm air that has entered into the refrigerator causes the refrigerator to run for longer periods. Do not open the doors frequently.
- Freezer or fridge compartment door might be left ajar. >>>Check if the doors are closed completely.
- The refrigerator is adjusted to a very low temperature. >>>Adjust the refrigerator temperature to a warmer degree and wait until the temperature is achieved.
- Door seal of the fridge or freezer may be soiled, worn out, broken or not properly seated. >>>Clean or replace the seal. Damaged/broken seal causes the refrigerator to run for a longer period of time in order to maintain the current temperature.

### **Freezer temperature is very low while the fridge temperature is sufficient.**

- The freezer temperature is adjusted to a very low value. >>>Adjust the freezer temperature to a warmer degree and check.

### **Fridge temperature is very low while the freezer temperature is sufficient.**

- The fridge temperature is adjusted to a very low value. >>>Adjust the fridge temperature to a warmer degree and check.

**Food kept in the fridge compartment drawers is frozen.**

- The fridge temperature is adjusted to a very high value. >>>Adjust the fridge temperature to a lower value and check.

**Temperature in the fridge or freezer is very high.**

- The fridge temperature is adjusted to a very high value. >>>Fridge compartmenttemperature setting has an effect on the temperature of the freezer. Change the temperatures of the fridge or freezer and wait until the relevant compartments attain a sufficient temperature.
- Doors are opened frequently or left ajar for a long time. >>>Do not open the doors frequently.
- Door is ajar. >>>Close the door completely.
- The refrigerator is plugged in or loaded with food recently. >>>This is normal. When the refrigerator is plugged in or loaded with food recently, it will take longer for it to attain the set temperature.
- Large amounts of hot food might be put in the refrigerator recently. >>>Do not put hot food into the refrigerator.

**Vibrations or noise.**

- The floor is not level or stable. >>> If the refrigerator rocks when moved slowly, balance it by adjusting its feet. Also make sure that the floor is strong enough to carry the refrigerator, and level.
- The items put onto the refrigerator may cause noise. >>>Remove the items on top of the refrigerator.

**There are noises coming from the refrigerator like liquid flowing, spraying, etc.**

- Liquid and gas flows occur in accordance with the operating principles of your refrigerator. It is normal and not a fault.

**Whistle comes from the refrigerator.**

- Fans are used in order to cool the refrigerator. It is normal and not a fault.

**Condensation on the inner walls of refrigerator.**

- Hot and humid weather increases icing and condensation. It is normal and not a fault.
- Doors are opened frequently or left ajar for a long time. Do not open the doors frequently. Close them if they are open.
- Door is ajar. >>>Close the door completely.

**Bad odour inside the refrigerator.**

- No regular cleaning is performed. >>>Clean the inside of the refrigerator regularly with a sponge, lukewarm water or carbonate dissolved in water.
- Some containers or package materials may cause the smell. >>>Use a different container or different brand packaging material.
- Food is put into the refrigerator in uncovered containers. >>>Keep the food in closed containers. Microorganisms spreading out from uncovered containers can cause unpleasant odours.
- Remove the foods that have expired best before dates and spoiled from the refrigerator.

**Crispers are stuck.**

- The food is touching the ceiling of the drawer. >>>Rearrange food in the drawer.

## **DISCLAIMER / WARNING**

Some (simple) failures can be adequately handled by the end-user without any safety issue or unsafe use arising, provided that they are carried out within the limits and in accordance with the following instructions (see the "Self-Repair" section).

Therefore, unless otherwise authorized in the "Self-Repair" section below, repairs shall be addressed to registered professional repairers in order to avoid safety issues. A registered professional repairer is a professional repairer that has been granted access to the instructions and spare parts list of this product by the manufacturer according to the methods described in legislative acts pursuant to Directive 2009/125/EC. **However, only the service agent (i.e. authorized professional repairers) that you can reach through the phone number given in the user manual/warranty card or through your authorized dealer may provide service under the guarantee terms. Therefore, please be advised that repairs by professional repairers (who are not authorized by Beko) shall void the guarantee.**

### **Self-Repair**

Self-repair can be done by the end-user with regard to the following spare parts: door handles, door hinges, trays, baskets and door gaskets (an updated list is also available in support.beko.com as of 1st March 2021).

Moreover, to ensure product safety and to prevent risk of serious injury, the mentioned self-repair shall be done following the instructions in the user manual for self-repair or which are available in support.beko.com. For your safety, unplug the product before attempting any self-repair.

Repair and repair attempts by end-users for parts not included in such list and/or not following the instructions in the user manuals for self-repair or which are available in support.beko.com, might give rise to safety issues not attributable to Beko, and will void the warranty of the product.

Therefore, it is highly recommended that end-users refrain from the attempt to carry out repairs falling outside the mentioned list of spare parts, contacting in such cases authorized professional repairers or registered professional repairers. On the contrary, such attempts by end-users may cause safety issues and damage the product and subsequently cause fire, flood, electrocution and serious personal injury to occur.

By way of example, but not limited to, the following repairs must be addressed to authorized professional repairers or registered professional repairers: compressor, cooling circuit, main board, inverter board, display board, etc.

The manufacturer/seller cannot be held liable in any case where end-users do not comply with the above.

The spare part availability of the refrigerator that you purchased is 10 years.  
During this period, original spare parts will be available to operate the refrigerator properly.  
The minimum duration of guarantee of the refrigerator that you purchased is 24 months.